

If you see any of these messages shown in the instrument cluster or screen – first open/launch ‘Nav’ on the Radio for more details and see below. If your error is something different – please [Contact Us](#)

1. **‘SD Card Error’ or ‘NAV SD Card’ or ‘Once initialized, this NAV SD card can only be used for navigation in this vehicle’**
  - Check the SD Card Switch:
    - The Read/Write (Lock) switch on the side of the SD card may be in the incorrect position:
    - If the switch is in the Read-only/locked (down) position - then this may be the reason for the messages. The switch needs to be placed in the unlocked position (UP).
    - After placing the switch in the correct position, re-insert the SD card, wait for the vehicle to go to sleep, and verify the condition is no longer present. Be careful to insert the SD card straight on into the slot (if inserted from the side the switch may contact the side of the slot and dislodge it from the Write/unlocked position)
  
2. **‘This SD card is not valid in this vehicle for this navigation. Contact Dealer’** (will typically show an error code that includes the text ‘0x1’):
  - Check the VIN and region:
    - SD Cards can only be used on one Vehicle/VIN. If the SD card has already been used on a different vehicle – then it needs to remain with that vehicle.
    - Ensure that your vehicle is a North American Vehicle (this SD card will not work on vehicles outside of N. America)
  
3. **“Navigation Service Expired.”**: If the ignition is cycled – you may lose the current navigation route and need to restart it